

## **Teller**

### **Important day-to-day responsibilities include:**

- Provide an extraordinary customer experience for all those you come in contact with.
- Process financial transactions accurately and efficiently, using a cash recycler.
- Strengthen relationships with customers by following all Moment of Truth Standards, including regular eye contact, greeting them by name, researching necessary information and assisting them with all questions in person and on the phone.
- Ensure the privacy of customer information and educate customers on ways to protect themselves.
- Serve as a resource and trusted financial adviser for all customers.

### **Qualifications for this Opportunity:**

- Commitment and willingness to learn and grow in your career
- Understanding the extreme value in serving others
- Exceptional communication skills
- Functional Expertise
- Confidentiality
- Business Acumen

**Hours:** Various weekday hours and rotational Saturday mornings

Limited benefits are available to Tellers working regularly over 20 hours per week

**Direct report to:** VP Retail Sales Supervision