



## Teller

### Important day-to-day responsibilities include:

- Provide an extraordinary customer experience for all those you come in contact with.
- Process financial transactions accurately and efficiently, using a cash recycler.
- Strengthen relationships with customers and co-workers by following all Pioneer Pillar Standards, including regular eye contact, greeting customers by name, researching necessary information and assisting customers with all questions in person and on the phone.
- Ensure the privacy of customer information and educate customers on ways to protect themselves.
- Serve as a trusted financial resource partner for all customers.

### Qualifications for this Opportunity:

- Commitment and willingness to learn and grow in your career
- Understanding the extreme value in serving others
- Exceptional communication skills
- Functional Expertise
- Confidentiality
- Professional Business Acumen

**Hours:** Various weekday hours and rotational Saturday mornings

Limited benefits are available to Tellers working regularly over 20 hours per week

Employee Sick and Safe Time Accrual available to all employees

**Direct report to:** VP Retail Sales Supervision

