



Pioneer Bank
301 Main St NE
Mapleton, MN 56065

Dear Pioneer Bank Customer

On February 24, 2022 Pioneer Bank will be replacing Popmoney® with Zelle®!

If you like Popmoney, you are going to love Zelle®. It's a fast, safe and easy way to send and receive money with friends, family and others you know and trust.¹ Best of all, money arrives typically within minutes between enrolled users.²

Getting started is easy. After you complete your quick one-time enrollment, your Popmoney account information, activity, history and contacts will be available in Zelle®.

1. Navigate to Bill Payment within Online Banking or to Transfer and Pay within the Mobile App.
2. Select **Send Money with Zelle®**
3. Accept terms and conditions
4. Choose the account you want to use
5. Review and start sending money!

Important Reminders:

- **Scheduled or recurring Popmoney payments will be shifted over to Zelle® with the following exceptions:**³
 - Any scheduled Popmoney payments over \$2,000 will be cancelled due to a change in limits.
 - Any scheduled Popmoney payments using the Charitable Giving option will be cancelled.
- Notify your Contacts that you will no longer be using Popmoney. Ask your contacts to enroll with Zelle® before you send them money – this will help them get your payment more quickly.
- For a full list of participating banks and credit unions live with [Zelle® go to Zellepay.com](https://www.zellepay.com). If your recipient's bank isn't on the list, don't worry! The list of participating financial institutions is always growing, and your recipient can still use Zelle® by downloading the Zelle® app for Android and iOS.
- If you receive Popmoney payments, please ask the Sender to use Zelle® to send money to you instead. If the sender's bank does not offer Zelle®, they can easily enroll in the Zelle® app (available in the App Store or GooglePlay) with a U.S.-based VISA® or Mastercard® debit card.

If you have any questions, please contact Electronic Services at 888-206-1700.

Thank you,

Pioneer Bank

Zelle and the Zelle related marks are wholly owned by Early Warning Services, LLC and are used herein under license.

¹Must have a bank account in the U.S. to use Zelle®.

²Transactions typically occur in minutes when the recipient's email address or U.S. mobile number is already enrolled with Zelle®.

³Scheduled or recurring payments sent directly to your recipient's account number (instead of an email address or mobile number) are made available by Pioneer Bank but are a separate service from Zelle® and can take 1 – 3 business days to process.

